



clickstudios **PASSWORDSTATE**

## INCIDENT MANAGEMENT ADVISORY #04

**Dated: 9<sup>th</sup> June 2022, 3:00 PM (Australian CST)**

Click Studios advises its return to normal business operations. Any customer still on a Build of Passwordstate signed with the old DigiCert SHA 256 Digital Certificate is advised to upgrade. Customers requiring assistance with upgrading are encouraged to contact Click Studios Technical Support.

### Advisory Summary:

Click Studios has now resumed normal business operations. DigiCert have been requested to revoke the affected certificate and have agreed the date and time the revocation will occur. Click Studios will prioritize support calls from customers requiring assistance in upgrading Passwordstate.

### DigiCert Certificate Revocation:

The request submitted to DigiCert on 2nd June 2022 at 2:35 PM (ACST) to revoke the affected certificate has now been accepted and their investigation is complete as at 9<sup>th</sup> June 2022 at 12:51 PM (ACST). **Click Studios has agreed for the revocation to be performed on 14th June 2022 at 07:30 AM (ACST).**

**Once DigiCert revoke the affected certificate any Passwordstate instance signed with it may be impacted through operating system, antivirus, or endpoint protection software.**

### Assistance and Advice:

Click Studios will still prioritize support calls from customers requiring assistance in upgrading to new DigiCert SHA 384 Digital Certificate signed builds of Passwordstate. The latest builds can be obtained from <https://www.clickstudios.com.au/passwordstate-checksums.aspx>.

The ACSC (Australian Cyber Security Centre) remains aware of the situation. Any Australian organizations that believe they have been affected by the "Follina" zero-day vulnerability in the Microsoft Support Diagnostic Tool (CVE-2022-30190) signed by Click Studios DigiCert SHA 256 Digital Certificate, should contact them via [ASD.Assist@defence.gov.au](mailto:ASD.Assist@defence.gov.au) or 1300 CYBER1.

### Request for Additional Information:

Reports outside of the Click Studios Incident Management Advisories should not be taken as authoritative. These published updates are the only authorized source of information as per our Incident Management process.

All requests for more information related to this incident will continue to be directed to the Advisories webpage.